

# The Jesters Comedy Club

## Terms & Conditions

*Ticket Purchases & Event Bookings*

*Last updated: March 2026*

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Please read these Terms and Conditions carefully before purchasing a ticket or making a booking with The Jesters Comedy Club. By completing a ticket purchase, you agree to be bound by these terms.

These Terms and Conditions are governed by the laws of England and Wales.

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### 1. About Us

The Jesters Comedy Club is operated by Sam Hawkins, The Jesters Comedy Club, 17 Alfred St, Bath, BA1 2QU. We are Bath's only five-nights-a-week comedy club, hosting live stand-up comedy, MC-led shows, and other events.

Contact: [Hello@thejesterscomedyclub.com](mailto:Hello@thejesterscomedyclub.com) | [thejesterscomedyclub.com](http://thejesterscomedyclub.com)

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### 2. Ticket Purchases

#### 2.1 Booking

All ticket purchases are subject to availability. A booking is not confirmed until you receive a written confirmation by email. The Jesters Comedy Club reserves the right to decline or cancel a booking at its discretion.

#### 2.2 Pricing

Ticket prices are as advertised at the time of booking. All prices are in pounds sterling (GBP) and, where applicable, include any booking fees. Prices may vary between events and booking platforms.

#### 2.3 Booking Fees

Some booking platforms or payment methods may charge an additional booking or processing fee. This will be clearly displayed before you complete your purchase. These fees are non-refundable.

#### 2.4 Payment

Full payment is required at the time of booking. We accept payment via the methods available on our booking platform at the time of purchase. Your ticket will be issued once payment has been successfully processed.

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## **3. Refunds & Exchanges**

### **3.1 Cancellation by The Jesters Comedy Club**

In the event that we cancel an event entirely, you will be entitled to a full refund of the face value of your ticket. We will contact you using the details provided at the time of booking as soon as reasonably practicable.

Where an event is cancelled, refunds will be issued via the original payment method. Please allow up to 10 working days for refunds to be processed.

The Jesters Comedy Club is not responsible for any travel, accommodation, or other costs incurred in connection with attendance at a cancelled event.

### **3.2 Changes to Events**

Occasionally it may be necessary to change event details, including performers, dates, or venue. Where a significant change is made, we will notify you as soon as possible. In the event of a date or venue change, you will be offered either:

- A ticket exchange to the rescheduled date or alternative event of equal value; or
- A full refund of the face value of your ticket, if the change is not acceptable to you.

Minor changes (such as a supporting act or running order) do not entitle you to a refund.

### **3.3 Ticket Exchanges (Unable to Attend)**

If you are unable to attend an event, we are happy to exchange your ticket(s) to an alternative future show, subject to the following conditions:

- Exchange requests must be made at least 48 hours before the date of the original event.
- Exchanges are available for any future show of the same ticket price. No cash difference will be refunded if the alternative event is cheaper.
- If the alternative event is more expensive, you will be required to pay the difference in price before the exchange is confirmed.
- Exchanges are subject to availability and are offered at the discretion of The Jesters Comedy Club.
- Tickets may only be exchanged once.

To request an exchange, please contact us at [Hello@thejesterscomedyclub.com](mailto:Hello@thejesterscomedyclub.com) with your booking reference and your preferred alternative date.

### **3.4 No Refunds for Non-Attendance**

Except where an event is cancelled by us, tickets are non-refundable. If you do not attend an event and have not arranged an exchange in advance, no refund will be issued.

### **3.5 Consumer Rights**

Nothing in these terms affects your statutory rights under the Consumer Rights Act 2015 or any other applicable UK consumer protection legislation.

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## **4. Entry & Conduct**

### **4.1 Age Policy**

The Jesters Comedy Club events are primarily for adults aged 18 and over.

We may, at our discretion, admit guests aged 16 or 17 to certain events, provided:

- A parent or guardian is present and accompanies the young person throughout the event; and
- The parent or guardian accepts that performances may contain strong language, adult themes, and mature content.

Where an event is specifically restricted to 18+ only, this will be clearly stated on the event listing. In such cases, no exceptions will be made regardless of parental consent.

Valid proof of age may be required on entry. We accept passports, driving licences, and PASS-accredited proof of age cards. The Jesters Comedy Club reserves the right to refuse entry to anyone who cannot provide satisfactory proof of age.

## **4.2 Right of Admission**

The Jesters Comedy Club reserves the right to refuse admission to, or remove from the venue, any person whose conduct is deemed disruptive, offensive, or threatening to other guests, performers, or staff. No refund will be issued in such circumstances.

## **4.3 Late Arrival**

We recommend arriving at least 15 minutes before the advertised start time. Latecomers may not be admitted until a suitable break in the show to minimise disruption to other audience members and performers. Entry cannot be guaranteed after the show has started.

## **4.4 Behaviour**

Guests are expected to behave respectfully towards performers, staff, and fellow audience members. Heckling, harassment, recording without permission, and disruptive behaviour may result in removal from the venue without refund.

## **4.5 Content Warning**

Comedy performances at The Jesters Comedy Club may contain strong language, adult themes, and material that some individuals may find offensive. By attending, you acknowledge and accept this. It is your responsibility to ensure any accompanying guests (including those aged 16–17 admitted under the age policy above) are aware of the nature of the content.

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## **5. Venue & Event Details**

Events are held at venues as specified on the event listing. Venue rules and policies apply in addition to these Terms and Conditions. The Jesters Comedy Club is not responsible for the policies, facilities, or conduct of third-party venues.

We reserve the right to change the venue for an event where necessary. Where possible, you will be notified in advance of any venue change.

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## **6. Photography & Recording**

Unless expressly permitted, the recording (audio or video) of performances is strictly prohibited. Photography for personal, non-commercial use may be permitted at certain events – this will be indicated at the venue.

By attending an event, you consent to being filmed or photographed by The Jesters Comedy Club for promotional purposes. If you do not wish to be included, please notify a member of staff on arrival.

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## 7. Limitation of Liability

To the fullest extent permitted by law, The Jesters Comedy Club shall not be liable for:

- Any loss, theft, or damage to personal property at our events;
- Any personal injury sustained at an event, except where caused by our negligence;
- Any indirect or consequential losses, including travel or accommodation costs, arising from event cancellations or changes;
- Any technical issues with third-party ticketing or payment platforms.

Nothing in these terms limits our liability for death or personal injury caused by our negligence, fraud, or any other liability that cannot be excluded by law.

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## 8. Data Protection

Your personal data is collected and processed in accordance with our Privacy Policy, which is available on our website. By purchasing a ticket, you consent to us using your contact details to send booking confirmations, event updates, and relevant communications.

We will not share your data with third parties except as described in our Privacy Policy or as required by law.

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## 9. Changes to These Terms

We reserve the right to update or amend these Terms and Conditions at any time. The version in force at the time of your booking will apply to that booking. The most current version will always be available on our website.

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## 10. Governing Law

These Terms and Conditions are governed by the laws of England and Wales. Any disputes arising from or relating to these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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## 11. Contact Us

If you have any questions about these Terms and Conditions, please get in touch:

### **The Jesters Comedy Club**

The Jesters Comedy Club, 17 Alfred St, Bath, BA1 2QU

Email: [Hello@thejesterscomedyclub.com](mailto:Hello@thejesterscomedyclub.com)

Website: [thejesterscomedyclub.com](http://thejesterscomedyclub.com)

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*These Terms and Conditions were last reviewed in March 2026 and are intended to comply with applicable UK consumer law, including the Consumer Rights Act 2015 and the Consumer Contracts Regulations 2013.*